



Delivery Program

Flourish is providing a delivery service add-on option for a limited number of appointments beginning October 15, 2024. Below, you will find the guidelines for this delivery service.

1. One delivery appointment will be offered each day on limited days.
2. The fee for delivery is \$200, ***in addition to*** the appointment fee. This includes a truck and driver. It is a door-to-door service.
3. Delivery fees will be billed to the partner agency at the same time appointment fees are billed.
4. To check availability of delivery appointments, please email amy@flourishfurniturebank.org.
5. All appointments will be scheduled on a first-come, first-served basis. No cancellations of delivery appointments will be allowed. ***Once the appointment is scheduled, the agency will be billed for the appointment and the delivery fee.***
6. Once a delivery appointment is scheduled, the Preference Sheet and the Delivery Waiver MUST be received by Flourish 48 hours before the appointment or delivery will be cancelled. No refunds will be given.
7. As outlined in the waiver, this is a ***delivery service, not a moving service. Flourish is not able to provide assistance moving items into the home due to liability.***
8. The partner agency is to ensure that their client or the agency have arranged for individuals to move the furniture into the dwelling. ***Please see waiver for additional details.***
9. ***A case manager must be on-site at the time of the delivery.***
10. If adequate support to move the furniture into the home is not provided, furniture will be forfeited and will be returned to Flourish.

Questions, reach out to Amy Cox, Executive Director at 816.946.8600 x 101 or Amy@FlourishFurnitureBank.org