



**FLOURISH**  
**A FURNITURE BANK**

*Annual Report*  
*2025*



**Flourish, Kansas City's furniture bank,  
partners with social service agencies providing wrap-around services  
to empower families overcoming housing insecurity.**

**By collecting, repairing, and providing donated furniture and  
home essentials for the entire home, Flourish impacts lives.**

At Flourish, every piece of furniture tells a story. It's more than just a home being furnished, but of a life rebuilding, a family stabilizing, and a new chapter beginning.

A dresser arrives at our dock, delivered by a donor who shares its history and their wishes for it to be cherished by a new family. It has lived a full life already, passed from mother to child, witness to growing years and changing rooms, and now it is ready for what comes next.

In our workshop, the transformation begins. The water ring from a cool glass of water set down on a warm summer day is gently sanded away. The surface is carefully stained to match. Drawers are checked, aligned, and made smooth again. Each knob is tightened by hand. With patient and careful attention, what was worn becomes renewed.

Once restored, the dresser is placed in our showroom, waiting patiently for the guest who will recognize it as theirs. Soon, someone does. A guest preparing for a new chapter places a sticker on it. Chosen.

And just like that, the dresser returns to the dock. This time, volunteers load it into a moving truck, where it will travel to a new home, ready to be cherished again.

In many ways, the journey mirrors that of the families we serve. With care, dignity, and the opportunity for fresh starts, both furniture and people are given space to begin again.

As you turn these pages, you will see faces and families whose lives intersected with ours this year. Their stories remind us that furniture is never just furniture. A bed means comfort and rest. A couch means gathering. A dining table means connection.

We are deeply grateful to the donors, volunteers, and partners who made this year possible. Together, we are not simply furnishing rooms. We are transforming empty spaces into homes, and helping families flourish.





# FLOURISH

## A FURNITURE BANK

Reflecting on 2025, I am overcome by gratitude for the community that makes up Flourish. This year has truly been a testament to what can be done through teamwork.

In 2025, we were able to serve more families even though many of our Referring Partner Agencies were responding to changes in funding and, in turn, programmatic changes at their agencies. Finding safe and affordable housing in 2025 became more difficult and yet our agencies continued to step up for families in need and we walked beside them. Flourish was also able to open partnerships up to additional agencies that are strengthening our community. We could not be more grateful for each agency and the case managers that work tirelessly to help families find stability and a future.

Volunteers are the backbone of Flourish, and our volunteer network continues to grow. We increased the number of volunteers that show up on a regular basis as well as the number of volunteer groups that come out for the first time to experience all Flourish has to offer. Flourish began offering afternoon opportunities for volunteers and expanded our Friday opportunities for volunteer work on a day that we are not providing services. Flourish rolled out a Corporate Team Building opportunity in 2025, as well.

Over the course of 2025, Flourish expanded our warehouse footprint from 29,000 square feet to 45,000 square feet allowing us to take in more donations and level out our inventory for our guests, expand staff offices, create an expanded volunteer break area, make room for expansion of our intern program, and plan for the opening of a storefront showroom in early 2026.

Flourish's tagline is Where Compassion Meets Sustainability. In 2025, Flourish volunteers saved more than 750 tons from going to landfill through reuse. We are able to do this by not only taking in donations but by repairing and restoring many items. Donations we cannot use are shared with community partners that are also reclaiming items from landfill in creative ways, and we increased this network in 2025. Flourish also participates in many initiatives in the community that promote reuse, including Circular KC. An internal Sustainability Committee was formed in 2025, and we continue to find ways to serve the community through sustainability that support families.

All of this is done through the incredible financial support of our community. In 2025, Flourish secured over \$1 million in funding to support our services to families and received more than \$2 million in donations of furniture and household essentials, based on thrift store value. Building a solid financial foundation is a priority to assure the community that we will continue to be a partner in supporting families seeking housing stability for many years to come.

Finally, I want to thank our supporters for coming out to our Running of the Beds in the spring of 2025 and to our Art of Home Gala in the fall. Both were incredible opportunities to bring out our supporters to celebrate all we can accomplish together. This year, we surpassed our fundraising goals at each event and increased participation. Our Art of Home gala was hosted in our warehouse where guests could sink into our mission in creative and inspiring ways.

This report will provide a more in-depth look at each of these elements. I am honored to share this with you and to continue to work passionately to provide families with a home that supports their future.

Gratefully,



Amy Cox  
Executive Director  
Flourish: A Furniture Bank



# Welcome Home



In 2025, Flourish welcomed 1,321 families into a unique, free shopping experience, providing over 80,000 items that helped transform empty spaces into homes—where children slept in their own beds for the first time, veterans gathered around new dining tables, and families found couches that quickly became the heart of their homes. Each guest was paired with a volunteer Showroom Host to guide and support them, like Laurie, who helped Kim thoughtfully choose furnishings to create a space filled with love and intention for herself and her daughter, Imani.

I M A N I

1,321

Homes Furnished

3,315

People Served

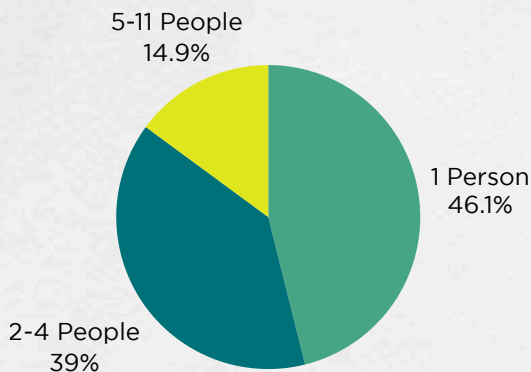
1,560

Children Served

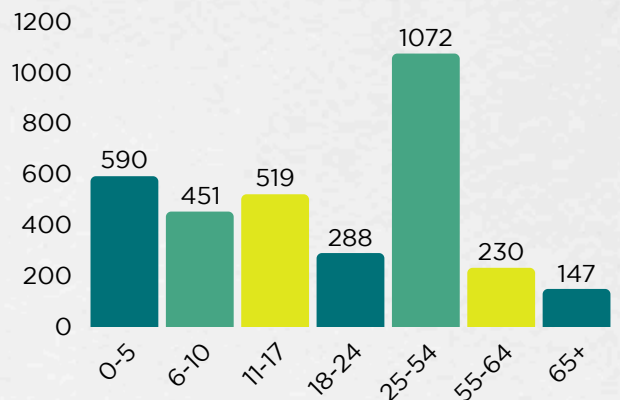
83,626

Items Distributed

## Household Sizes



## Ages of Household Members



There is no "typical" family at Flourish. Each one arrives with a different story, whether they are rebuilding after eviction or fire, creating a new home after domestic violence, or stepping into a home for the very first time after foster care, incarceration, or recovery. For 82% of our guests, the journey that brought them to Flourish included experiencing living unhoused, and every single person who walked through our doors was working to rebuild a sense of safety, stability, and home.

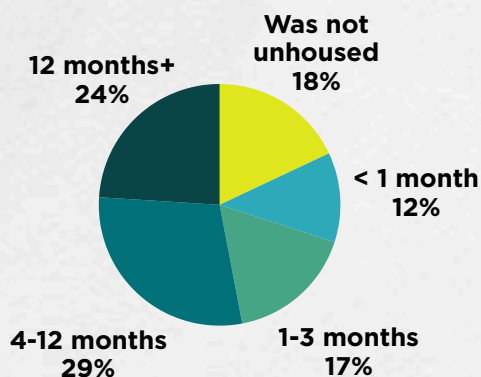
No matter their journey, they all come with the same hope: a fresh start.

I was released from prison in August 2024. I moved into to a sober-living house (Journey to New Life) in Kansas City upon release. I successfully completed the program and have moved into an apartment of my own. I had no furniture or dishes or anything. I came out of prison with no belongings except for the clothes I was wearing. Since coming to Flourish I now have a fully furnished apartment!

Becca



### Period of Houselessness



### Top Reasons for Referral

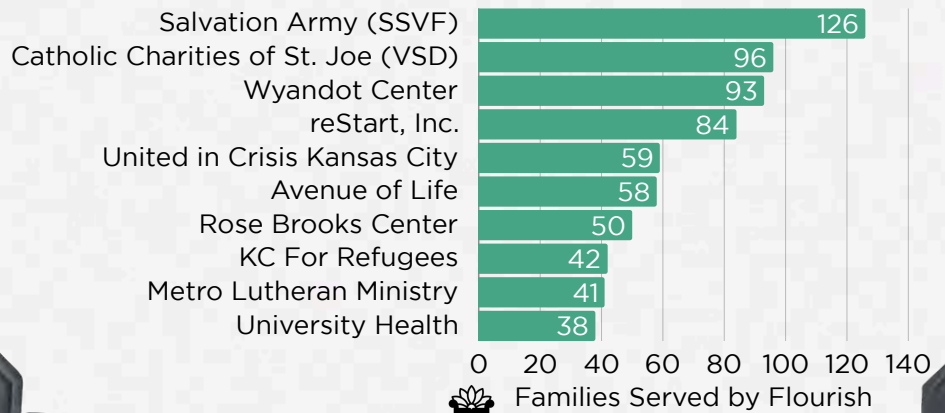
- 31% Foreclosure or Eviction
- 22% Disability
- 14% Domestic Violence
- 9% Job Loss
- 6% Refugees and immigrants
- 5% Re-entry from incarceration
- 5% Unsanitary Living Conditions
- 4% Substance Abuse
- 2% Natural Disaster/Fire
- 1% Aging out of Foster Care

# Partner Agencies

Flourish served 1,321 families that came from referrals from 79 of our partner agencies. These nonprofits provide wrap-around social services to families and individuals. Once a family has secured housing, a case manager refers them to Flourish to shop for their new home of furniture – completely free. As a one-stop-shop, we save our partners' limited resources.

In 2025, we welcomed a diverse group of new and returning partner agencies, each serving unique populations across our community, from schools and emergency assistance providers to family services and outreach ministries. This variety of partnerships has strengthened our ability to meet a wide range of needs and connect more individuals and families with essential home furnishings.

## Our Top Referring Partners



## New and Returning Partners

- City Union Men's Ministry
- Community Assistance Council
- El Centro
- Empire Dreams
- GROW
- Lutheran Family & Children's Services
- Lutheran Urban Mission Agency
- Raytown Emergency Assistance
- Salt N Light
- Second Mountain
- Two Lines Pregnancy Clinic

I am a case mgr that works with homeless families. Flourish plays such a HUGE part in us as a community getting my families housed, and then being able to furnish their new houses or apt and turn it into a Home. Something they want to work for and take care of. Who ever said it takes a village was not lying. All us agencies coming together to make it happen for a family is totally awesome!!!

# Volunteers

1240

Unique Volunteers

39,497

Volunteer Hours

\$1.42M

Value of Service



Volunteers bring care and intention to every item they repair, helping reduce waste while increasing the number of families Flourish can serve. Their efforts reflect the power of small details, turning donated materials into renewed essentials that support dignity, sustainability, and community connection. Here, volunteer Mark has turned extra unused shelving into much a much needed side table with storage!



Along with all of our regular volunteers, we also welcomed many volunteer groups, each contributing time and effort that made a meaningful impact. Working side by side, their presence and effort demonstrate how groups step in when extra hands are needed, strengthening the community and helping Flourish continue serving families.



# Furniture

1,726

Furniture Donors

744.5

Tons Diverted

\$1.75M

In Kind Value



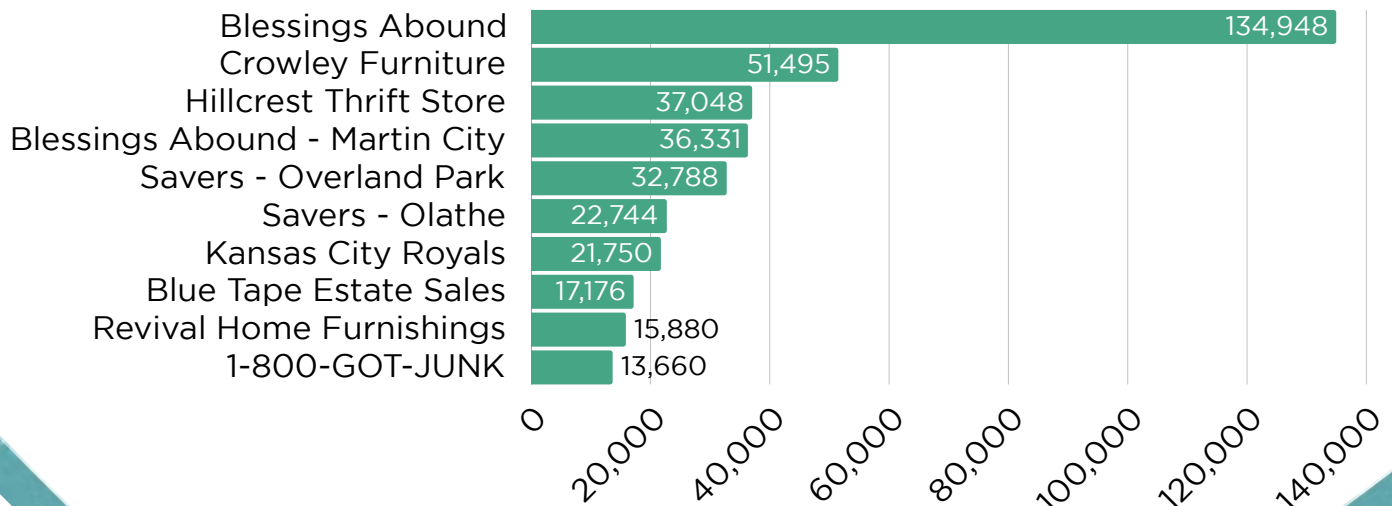
83,626 ITEMS  
GIVEN AWAY!

Individuals and businesses donate to Flourish with a shared purpose: to give items a second life.

Each piece is cleaned, repaired, and placed in a new home, where it is not only useful again, but truly valued and loved for years to come.

## Top 10 Corporate Donors

● Weight of Donated Items (Lbs)



Guests who come to Flourish don't leave with just a few items.

They leave with everything it takes to turn an empty space into a home, filled with comfort, dignity, and the essentials to begin again.

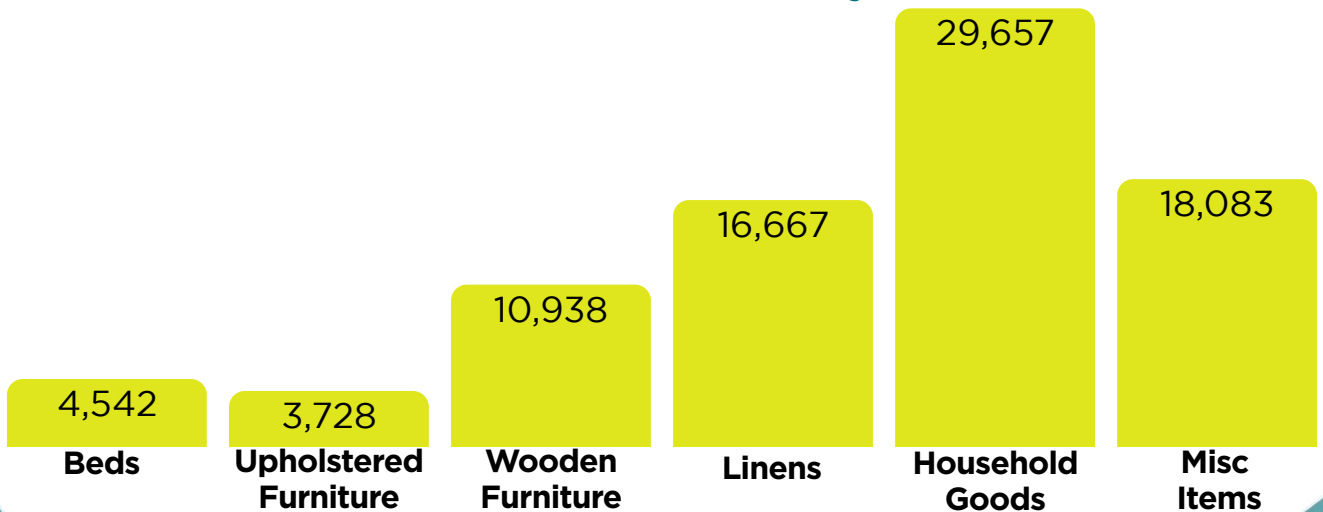


ON AVERAGE,  
EVERY FAMILY RECEIVES  
**\$1,630**  
IN FURNITURE AND HOME ESSENTIALS,  
VALUED AT THRIFT STORE PRICES.



*Flourish*

### Items Given Away



# Fundraising

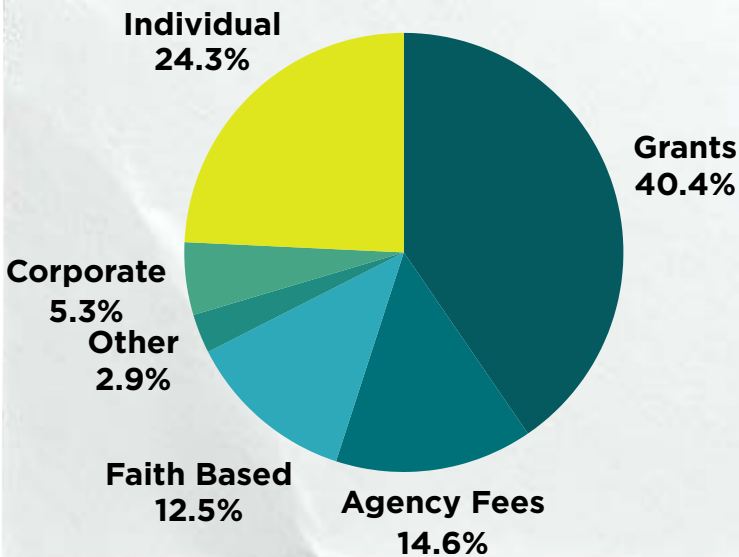


**Funds Raised: \$1,127,455**  
**Monetary Donors: 1043**  
**Program Expenses: \$856,068**

Flourish is powered by its community, with neighbors coming together to support neighbors in need. Every part of our work is sustained through the generosity of individuals, businesses, foundation grants, faith-based partners, agency fees, and even recycling efforts.

Thanks to the backing of our community, we successfully contributed 24% of 2025's funds to our reserve operating fund, ensuring the organization's sustainability during emergencies.

## Funding Sources



# Events



## RUNNING OF THE BEDS

Flourish hosted its second annual Running of the Beds on Saturday, April 26, 2025 at Summit Church. 11 teams built their very own beds on wheels and raced them at full speed to help support the purchase of real beds for families in need in our local community. Along with carnival games, a bed parade, and an agency fair, it was a day of fun for everyone involved!

- \* \$55,249 RAISED
- \* 300 ATTENDEES
- \* 80+ VOLUNTEERS

## ART OF HOME

This year, we hosted our Art of Home Gala right here at home! It was a fun and inspiring night full of art work, auction items, a delicious dinner, and displays of Flourish throughout the warehouse. Kris Ketz was our emcee, and Tana Guthrie our auctioneer. Guests enjoyed tours and behind the scenes looks at our workshop spaces.

- \* \$115,768 RAISED
- \* 240 ATTENDEES

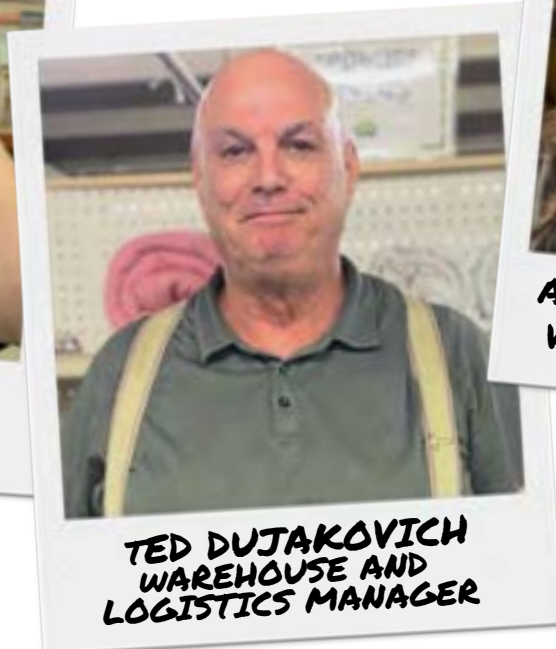


# 2025 Accomplishments

- Increased capacity by incorporating a third truck into our fleet
- Expanded warehouse footprint from 29,000 to 45,000 square feet, increasing our ability to accept more donations, level out inventory, and allow for more repair of items to take place
- Planned for opening storefront showroom in early 2026
- Increased the amount of furniture and home furnishings we were able to provide each family from \$1,300 per family based on thrift store value to \$1,630 per family
- Increased home and corporate pickups of furniture in the community, saving over 750 tons of items from going to landfill
- Implemented Appointment Status technology to share information across departments during shopping process electronically
- Expanded our monthly donor program to support financial growth
- Expanded volunteer hours into the afternoons and on Fridays to support organization's growth
- Created an intern program to support our growth and to provide experience in our sector
- Expanded staff roles to support growth
- Increased our financial support with both cash and in-kind donations.
- Increased our Referring Partner Agencies to reach more families in need of furniture and home furnishings, including targeting open referral agencies for easier access to referrals
- Hosted our Art of Home gala in our warehouse space, giving our guests the ability to sink into our mission in meaningful ways
- Expanded our volunteer base and Volunteer Liaison team



# Staff



# Board of Directors

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Resurrection United  
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